

## REQUIRED DOCUMENTS TO APPLY FOR RESIDENCY

All new residents must have prior approval from management before the purchase of a home. One occupant of the home must be 55 years old or older and all other occupants must be 47 years old or older, and must submit and complete all the following documents and requirements. Only homes under a year old may be moved into the community

Prospective residents(s) must call our management office (530) 589-5000) to set up an appointment for application, when you reach our answering service please leave your name, your phone number, the home you are trying to purchase and management will return your call as soon as possible.

1. All occupants must submit a picture I.D., Driver License. (a copy will be retained for office files)
2. Each resident must fill out an application. (the bottom of the application must be signed!) All information requested in the application must be completed, if the information requested is not applicable "N/A" or "NONE" should be listed by the applicant in the appropriate space.
3. Receive a copy of Park rules, Civil code, JCP Geologists Report, Park Disclosure and Rental Agreement.
4. All residents sign a Park rules and Civil Code Acknowledgment Form.
5. Submit a copy of proof of income. (copies will be retained for office files; check stubs, benefits letters, etc )
6. Submit a Security Deposit of \$200.00. *Cashier's Check payable to The Oaks on your name*
7. If the proposed resident has a pet, all pets must be approved in writing by park management and execute a Pet Agreement

The management will send you a written letter of approval or disapproval. All occupants must be approved in writing before the purchase of the home.

Resident is aware that the home may be subject to a school facilities fee under Section 53080 and 53080.4 of, and Chapter 4.9 (commencing with Section 65995) of Division 1 of Title 7 of, the Government Code.

If accepted by the management, proposed occupants must sign a Rental Agreement and pay rent within 15 days of acceptance.

# NOTICE OF RULE CHANGE THE OAKS SENIOR COMMUNITY

[California Civil Code Section 798.25]

Date: January 24, 2003

Dear Resident,

Please be advised that this rule change will be effective August 1, 2003. The following rules for The Oaks are amended as follows:

Rule #2

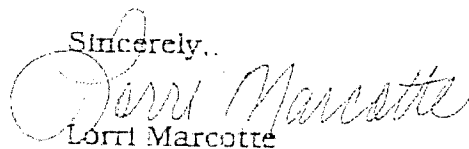
Will be changed from "all occupants fifty five (55) years of age or older", to "one full time resident fifty five (55) years of age or older, any additional residents must be at least forty seven (47) years of age or older." The rest of the paragraph is unchanged.

Rule #22

Delete only line 2, "Such approval will be granted only for a pet which does not exceed 20 pounds when full grown". Add "Pet(s) must be small inside pet(s). Existing pet(s) maybe grandfathered upon the condition that Resident(s) agree that all future pets will be small pets and approved in advance by management in writing."

These amendments supersedes any other contrary reference in existing Rules and regulations.

Sincerely..



Lorri Marcotte  
Property Manager

Please note that there have been some changes to the Mobilehome residency Law for 1994. To the extent that these changes in any way conflict with any of the provisions of the existing Park Rules and regulations, please note that the provisions of the 1994 Mobilehome Residency Law will prevail.

Date: January 15, 1992

Effective: August 1, 1992

THE OAKS  
5250 OLIVE HIGHWAY  
OROVILLE, CA 95966

PARK RULES AND REGULATIONS

1. RENTAL AGREEMENT

A. These Rules and Regulations are an integral part of the Park's Rental Agreement. All Residents are required to sign a written Rental Agreement. An existing Resident is entitled to a Rental Agreement for a term of twelve (12) months, or a longer period if Management approves, or a lesser period if Resident desires.

B. Prospective Residents must fill out a Resident application, all required Management forms and sign a rental agreement before they can be accepted as a Resident of this community. A prospective Resident who has already purchased a mobilehome from a previous Resident is not a legal Resident of this community until and unless Management has accepted that person as a resident and a rental agreement has been signed.

2. SENIOR ADULT COMMUNITY: THE OAKS is a senior adult community which is limited to all occupants 55 years of age or older. Prospective Residents will be required to submit proof of their birth date before Management will approve their residency.

3. WORD USAGE:

- A. HIS, HER: Any reference to his or her is intended to include the other and is not limited to any particular gender.
- B. PARK, COMMUNITY: Any reference to Park or community refers to THE OAKS.
- C. MANAGER: Any reference to the Manager refers to the Resident Manager.
- D. MANAGEMENT: Any reference to Management refers to the owners and operators of the Park, including the Resident Manager.
- E. RESIDENT: Any reference to a Resident refers to a person who resides in the Park, and is subject to a Rental Agreement or Lease.

- F. HOME. MOBILEHOME: Any reference to home or mobilehome refers to the Resident's mobilehome.
- G. LOT. HOMESITE: Any reference to lot or homesite refers to the area upon which the Resident's mobilehome rests, which area is described by a specific number in the Rental Agreement.
4. SPECIAL RULES INCORPORATED BY REFERENCE: Other rules of conduct concerning the use of the Park's facilities are posted throughout the Park and by this reference are incorporated herein as though set forth in full. Residents must read and follow the posted rules.
5. MOBILEHOME STANDARDS: All homes to be placed in the Park must meet all local, state, and federal standards and must be no more than one year old. All homes to be moved into this community must have the written approval of Management. Tongues and hitches must be removed. Only homes with asphalt shingles or shake roofs, wood or hardboard siding, and of earth tone colors will be approved. No window air conditioners or evaporation coolers allowed.
6. INSURING PROPER DRAINAGE: It is the Resident's responsibility to assist Management in assuring the natural flow and drainage of water on the homesite. This requires that the Residents do no act which would impede the natural flow and drainage of water, or assist in the build up of water. Residents are required to use proper irrigation techniques. Additionally, it is suggested that the Resident "level" the mobilehome on a consistent basis and install rain gutters on the roof. Please consult Management for suggestions or assistance in this regard.
7. SKIRTING AND AWNINGS: Complete skirting and awnings of mobilehome must be completed within sixty (60) days after Resident's arrival at the Park. Skirting must be the same material and color of the home. Only skirting approved by Management in writing will be allowed. Any Resident installing patio or carport awnings must obtain written specifications from Management. Each home must have either a garage, or covered carport.
8. STORAGE SHEDS: Written approval of Management must be obtained before a shed is installed. One storage shed, up to a total of 100 square feet may be placed on the homesite at the rear of the home. Storage shed must be commercially manufactured, made of either metal or wood, and be painted the same color of the home or a earth tone. Electrical service to the shed requires a State Permit. The maintenance requirements for a shed are the same as those required for the mobilehome as outlined in Paragraph 12. Sheds must be at least four feet from utility pedestal to allow for maintenance and reading of meters.

9. PERMISSIBLE USE OF LOT: The homesite shall be used for a home, approved by Management, to be used solely as a residence and shall house only those persons approved, in writing, by Management, and no others. Occupancy is limited to no more than two persons per the number of bedrooms, plus one. Residents agrees not to change the home or homesite without first obtaining Management's written consent, and all necessary permits. The homesite shall remain accessible to Management at all times in order to facilitate repairs of equipment, installation of new equipment, maintaining landscaping in proper condition and other emergencies that may arise. No commercial business, garage sales, moving sales, etc, shall be conducted in the Park.

Neither the park name, nor the Manager's name shall be used by Resident in any advertising.

10. GUESTS:

A. Guests should be made aware of the community Rules and Regulations. Residents are responsible for the conduct and actions of their guests and any damages done by the guest is the responsibility of the Resident.

B. Guests may stay with a Resident for twenty (20) consecutive days or thirty (30) days in a calendar year without registering. Thereafter guests must register at the Park Office. Management reserves the right to determine whether the Park facilities can accommodate all the Residents and guests in the park, and therefore, may at its sole discretion refuse a guest permission to stay in accordance with Civil Code provisions. Park agrees that it will not unreasonably withhold its consent to allow additional people to move in with Resident. Resident agrees to have prospective new Residents in his home complete Management's required documents and be acceptable to Management. Thereafter, Resident agrees to have the new Resident execute the Rental Agreement and the Park Rules and Regulations.

11. LANDSCAPING: Each Resident will be required to landscape his or her homesite within ninety (90) days of occupancy. Resident may use any combination of lawn, shrub, flowers, trees, rock or bark. If lawn, shrub, flowers, or trees are used, such landscaping, including existing trees and landscaping, must be well maintained, neat and attractive. If rock is used, plastic sheeting or weed mat must be placed beneath, leaving a ring around any trees for watering and an edging must be used. Written permission of Management is required prior to any digging, trimming or removal of any tree in the Park or on the homesite. If rock or bark is utilized, such must be contained within the homesite and kept in a neat and attractive fashion. Any landscaping that would require excavation or digging greater than six (6) inches, including irrigation canals, must have the prior written approval of Management, to avoid damage to underground cables and pipes.

12. MOBILEHOME MAINTENANCE: The exterior of the mobilehome must be well maintained, clean and neat in appearance. All electrical, water, sewer, and gas connections must be kept in a good leak-proof condition at all times, and in compliance with all state and municipal laws or regulations. Report any community facility which is out of order to the Management. Any additions to the home (porches, screen rooms, cabanas, air conditioners, water softeners, etc.) must be approved by Management in writing, then submitted to the proper regulatory agency for the necessary permit.

13. LOT MAINTENANCE:

A. Residents shall maintain their homesite in a clean, well kept and attractive fashion, including the front, sides, and back. Utility pedestals must be kept accessible at all times. If a homesite is neglected, after reasonable written notice, Management reserves the right, but is not obligated to, take over its care and bill the Resident for this service, pursuant to Civil Code Section 798.36. All trash, debris, boxes, barrels, brooms, ladders, etc., must be kept out of sight. When homesite is vacated, all holes must be filled and leveled. Driveways must be kept clean at all times.

B. Management approval of all work to be done by a contractor in the Park is required.

C. Resident waives all rights to make repairs or capital improvements to homesite at Management's expense. All alterations, improvements, and changes shall be done either by or under the direction of Management, but at the cost of the resident, and shall at once become a part of the realty and belong to Management. However, at Management's option, Resident shall, at his expense when surrendering the lot, remove all such alterations, additions, or improvements installed by Resident, and Resident shall repair any damage to the premises caused by the removal.

14. LOT USAGE AND VEHICLE REPAIR: No towels, rugs, wearing apparel, or laundry of any description may be hung outside the mobilehome at any time. Non-operational or unlicensed vehicles are not permitted to park on homesites. Vehicles may only park on approved driveways, in carports or garages. No vehicle may park on a vacant lot. No major car repair, servicing or painting will be allowed in the Park. Any car dripping gasoline or oil must be repaired to avoid damage to the pavement. Driveways are to be kept clean of oil stains. No storage or extended parking of travel trailers, motor homes, boats, large trucks, campers, tow trailers or commercial vehicles permitted at homesite. Ask office for information concerning space available for these vehicles. Patio furniture, barbecue equipment, and a storage shed are the only items permitted outside the home. Carports and porches are not to be used for storage.

15. GARBAGE: Only uniform 30-gallon containers are permitted. These containers must be covered and placed adjacent to the street for pickup. Trash which cannot be placed in garbage containers will not be hauled. Containers must be stored out of sight, and removed promptly from street after garbage pickup.

16. SUBLETTING:

A. No subletting, subleasing, or renting of homes is allowed, without prior Management approval.

B. A Resident wishing to have someone use his home during the Resident's absence must obtain written permission from Management if the Resident plans to be absent for more than two weeks.

C. Residents are prohibited from assigning their rights under the lease without the prior written approval of Management.

17. MOBILEHOME RESALE:

A. Residents must notify Management sixty (60) days prior to the intended date of sale. At this time, Management will notify Resident in writing of any conditions of sale for homes which are to remain in the Park. A twenty-four by eighteen inch (24" X 18") square "For Sale" sign may be placed in a window of the coach or on the side of the coach facing the street. No other signs are permitted. No "Open House" signs or "Real Estate Caravans" are permitted in the Park. Management reserves the right to require removal of a home upon resale in order to upgrade the Park, in conformance with the California Civil Code.

B. Before the sale has been completed, the prospective Resident (Buyer) must be accepted in writing by Management and a Rental Agreement signed. Failure to comply with this Rule may result in denial of entry into the Park for such person.

18. FENCES: No fences may be erected on Homesites.

19. ANTENNAS: No T.V., radio antennas or satellite dish may be erected in the Park.

20. SAFE DRIVING: Due to heavy pedestrian traffic in the Park, everyone is urged to drive SLOWLY and CAREFULLY at all times within the Park.

21. PARKING: Each homesite has parking facilities. NO STREET PARKING IS PERMITTED. The streets within this community are narrower than conventional city streets and in compliance with construction standards for mobilehome parks in California. The streets within a mobilehome park are entitled "Fire Lanes" and as such are under the jurisdiction of the local fire



department. Therefore, any Resident or guest of a Resident parked on the street is subject to having their vehicle towed away at the owner's expense. Parking is ONLY permitted in the designated parking spaces. Visitors may park in the designated guest parking areas or in their host's carport if space is available. Guest parking areas are ONLY for guests.

22. PETS: Residents may keep a pet, subject to Management's prior approval. Such approval will be granted only for a pet which does not exceed 20 pounds when full grown. A separate pet agreement must be signed with Management before a pet can be approved. Pets acquired after move-in must be approved by Management before the pet will be permitted in the Park. Residents are responsible for their guest's pets, which are subject to all park rules. All pets must be kept on a leash at all times when outside of Resident's mobilehome. No pets are to be kept or tied outside, under, around, in an enclosed patio, or screen room of a mobilehome. Pets which cause substantial annoyance to neighbors must be removed from the Park. Pet droppings must be cleaned up daily. No pets are allowed in the pool areas or recreational facilities. No horses will be permitted in the park.

23. MOTORCYCLES & MINI-BIKES: Motorcycles and mini-bikes may only be operated to and from residents space.

24. SWIMMING POOLS: The swimming pools are heated at Management's sole discretion during the summer months. The pools are for the exclusive use of Residents and their guests. Guests must be accompanied by a Resident at all times in the pool area. Persons under the age of 18 years are not permitted in the upper pool. No alcohol, glass containers, or food permitted in the pool area. Please shower and remove all hair pins, clips, and ornaments before entering the pool. Due to limitations on facilities, Management may restrict the number of guests in the pool from time to time. The pool hours and other rules are posted in the pool areas and are incorporated herein as though set forth in full. **NO LIFEGUARD IS PROVIDED.**

25. CLUBHOUSE: This facility is for the exclusive use of Residents and their guests. The facilities are for Resident oriented use only and is not available for Non-Park related functions. Groups activities for Residents require prior written approval by Park Management. Limit of two guests per homesite at any time. All guests must be accompanied by a Resident at all times. Due to limitation on parking and the size of this facility, organized functions are restricted to Park Residents only; no non-residents guests can be accommodated. The Clubhouse hours and other rules are posted at the facility and are incorporated herein as though set forth in full.

26. INSPECTION: Residents states that he or she has fully and completely examined the premises, the streets, and other facilities, and all other areas open to his or her use, and found their condition as being safe and acceptable.

27. WRITTEN APPROVAL: References to approval permission or authorization of the Management shall be construed as written approval prior to taking action.

28. COMPLAINTS: All Residents complaints, except in emergencies must be presented to Management, in writing, during office hours.

29. ADDITIONAL AGREEMENT: Any additional agreements between Residents and Management, which are signed by Residents, are by this reference hereby incorporated and made a part of these Rules and Regulations, with the same force and effect.

30. RECEIPT OF PARK RULES AND REGULATIONS AND APPLICABLE LAW: Resident hereby acknowledges receipt of the Park Rules and Regulations and a copy of the California Civil Code provisions entitled "Mobilehome Residency Law". Park reserves the right to amend these Rules and Regulations from time to time pursuant to the provisions of the Civil Code.

31. CAPTIONS: The titles of paragraphs herein are for identification only. Residents should read the complete text of all paragraphs in order to fully understand the Rules and Regulations, or to find answers to particular questions.

32. EXECUTION AND ACKNOWLEDGMENT: Residents acknowledgment having read the Park Rules and Regulations and agrees to be bound by all the terms and conditions herein contained.

Executed this \_\_\_\_\_ day of \_\_\_\_\_, 19 \_\_\_\_, at Oroville, California.

\_\_\_\_\_  
RESIDENT

\_\_\_\_\_  
RESIDENT

\_\_\_\_\_  
RESIDENT

THE OAKS

By, \_\_\_\_\_  
PARK MANAGER

# NOTICE OF RIGHTS AND RESPONSIBILITIES



Western  
Manufactured Housing Communities  
Association

IMPORTANT NOTICE TO ALL MANUFACTURED HOME/MOBILEHOME OWNERS: CALIFORNIA LAW REQUIRES THAT YOU BE MADE AWARE OF THE FOLLOWING:

The Mobilehome Residency Law (MRL), found in Section 798 et seq. of the Civil Code, establishes the rights and responsibilities of homeowners and park management. The MRL is deemed a part of the terms of any park rental agreement or lease. This notice is intended to provide you with a general awareness of selected parts of the MRL. It does not serve as a legal explanation or interpretation. For authoritative information, you must read and understand the laws.

These laws change from time to time. In any year in which the law has changed, you may obtain one copy of the full text of the law from management at no charge. This notice is required by Civil Code Section 798.15(i) and the information provided may not be current.

Homeowners and park management have certain rights and responsibilities under the MRL. These include, but are not limited to:

1. Management must give a homeowner written notice of any increase in his or her rent at least 90 days before the date of the increase. (Civil Code Section 798.30)
2. No rental or sales agreement may contain a provision by which a purchaser or a homeowner waives any of his or her rights under the MRL. (Civil Code Sections 798.19, 798.77)
3. Management may not terminate or refuse to renew a homeowner's tenancy except for one or more of the authorized reasons set forth in the MRL. (Civil Code Sections 798.55, 798.56)
4. A homeowner must give written notice to the management of not less than 60 days before vacating his or her tenancy. (Civil Code Section 798.59)
5. Homeowners, residents, and their guests must comply with the rental agreement or lease, including the reasonable rules and regulations of the park and all applicable local ordinances and state laws and regulations relating to mobilehomes. Failure to comply could be grounds for eviction from the park. (Civil Code Section 798.56)
6. Homeowners must pay rent, utility charges, and reasonable incidental service charges in a timely manner. Failure to comply could be grounds for eviction from the park. (Civil Code Section 798.56)
7. Homeowners have a right to peacefully assemble and freely communicate with respect to mobilehome living and for social or educational purposes. Homeowners have a right to meet in the park, at reasonable hours and in a reasonable manner, for any lawful purpose. Homeowners may not be charged a cleaning deposit in order to use the park clubhouse for meetings of resident organizations or for other lawful purposes, such as to hear from political candidates, so long as a homeowner of the park is hosting the meeting and all park residents are allowed to attend. Homeowners may not be required to obtain liability insurance in order to use common facilities unless alcohol is served. (Civil Code Sections 798.50, 798.51)
8. If a home complies with certain standards, the homeowner is entitled to sell it in place in the park. Management may require certain upgrades. Management may not require a homeowner to sell his or her home to the park, may not charge a transfer or selling fee, and may not require a homeowner to use a broker or dealer approved by the park. A homeowner has a right to advertise his or her home for sale. Management may deny approval of a buyer, but only for certain reasons listed in the law. (Civil Code Sections 798.70-798.74)
9. Management has the right to enter the space upon which a mobilehome is situated for maintenance of utilities, trees, and driveways; for inspection and maintenance of the space in accordance with the rules and regulations of the park when the homeowner or resident fails to maintain the space; and for protection and maintenance of the mobilehome park at any reasonable time, but not in a manner or at a time that would interfere with the resident's quiet enjoyment of his or her home. (Civil Code Section 798.26)
10. A homeowner may not make any improvements or alterations to his or her space or home without following the rules and regulations of the park and all applicable local ordinances and state laws and regulations, which may include obtaining a permit to construct, and, if required by park rules or the rental agreement, without prior written approval of management. Failure to comply could be grounds for eviction from the park. (Civil Code Section 798.56)



<b>FACTS</b>	<b>WHAT DOES THE OAKS SENIOR COMMUNITY DO WITH YOUR PERSONAL INFORMATION?</b>
<b>WHY?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>WHAT?</b>	<p>The types of personal information we collect and share depends on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>• Social Security Number and Income</li> <li>• Account balances and Payment History</li> <li>• Credit History and Credit Scores</li> </ul> <p>When you are no longer our customer, we continue to share your information as described in this notice</p>
<b>HOW?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Oaks Senior Community choose to share and whether you can limit this sharing.

Reasons we can share your personal information	Does The Oaks Share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes- to offer our products and services to you.	YES	NO
For joint marketing with other financial Companies	NO	YES
For our affiliates' everyday business- Information about your transactions and experiences	YES	YES
For our affiliates' everyday business purposes- Information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For our non-affiliates to market to you	NO	YES

<b>QUESTIONS?</b>	CALL (530) 589-2969 OR (510) 785-9200
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**Who we are**

Who is providing this notice?

Charles J. Marcotte LLC DBA The Oaks Senior Community

**What we do**

How does The Oaks Senior Community protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also shred all old documents.

How does The Oaks Senior Community collect my personal information?

We collect your personal information, for example when you:

1. Apply for residency
2. Make payments
3. Have credit reports ordered
4. Provide information for our services

We may also collect your personal information from other companies, such as, titling, legal notices, and public sources

Why can't I limit all sharing?

Federal law gives you the right to limit only

1. sharing for affiliates' everyday business purposes- information about your creditworthiness
2. Affiliates' from using your information to market to you
3. sharing for non-affiliates' to market to you

State laws and individual companies may give additional rights to limit sharing

**Definitions**

Affiliates

Companies related by common ownership or control. They can be financial and non-financial companies.

1. The Oaks Home Sales

Non-affiliates

Companies not related by common ownership or control. They can be financial and non-financial companies.

1. Department of Housing or other government agency
2. Those involved in residency process & credit bureaus

Joint marketing

A formal agreement between non-affiliate financial companies that together market financial products or services to you.

1. None

# THE OAKS SENIOR COMMUNITY PLANNING GUIDE FOR DISASTER PREPAREDNESS

## Home Safety:

The most important feature of any home is something you probably do not see when you walk through the door, but it could save your life. It is safety. Safety comes in all shapes and sizes: smoke detectors; fire extinguishers; escape routes; carefully maintained heating and electrical systems; and knowing what to do and where to go in case of fire, flood, tornado, or other disasters. The key to being prepared in the event of a disaster or sudden emergency is preplanning and practice drills.

## Disaster Preparedness Emergency Plan

The next time disaster strikes, you may not have much time to act. Prepare now for a sudden emergency. Knowing what to do in an emergency is your best protection and your responsibility. Learn how to protect yourself and your family by planning ahead. To obtain more information, you may want to contact your local emergency management agency or civil defense office and the local American Red Cross chapter. Be prepared to take notes.

In the Oroville area one of the emergencies you need to be prepared for is a wild lands fire. The Oroville area is not known for lots of earthquakes, but there has been some earthquakes in the past and you need to be prepared. The approximate elevation of our community is 942 feet, which is above the elevation of Lake Oroville when it's full, but at the south end of the lake there is a small dam (not the main dam) and if it ever failed there would be a flood that could effect homes in the lower end of the community along Rim Canyon & Quail Parkways. Tornadoes are not expected, but you need to be prepared for any unexpected emergency.

You will need to gather the following information:

- ◆ Ask how to prepare for each disaster.
- ◆ Ask how you would be warned of an emergency.
- ◆ Learn about your community's warning signals: what they sound like, and what you should do when you hear them.
- ◆ Learn your community's main evacuation routes.
- ◆ If needed ask about special assistance for the elderly or disabled persons.
- ◆ Ask about animal care during and after an emergency. Animals may not be allowed inside emergency shelters due to health regulations.

- ◆ Clean up spilled medicines, bleaches, gasoline and any other flammable liquids immediately.

**Remember to:**

- ◆ Confine or secure your pets.
- ◆ Call your family contact - do not use the telephone again unless it is a life threatening emergency.
- ◆ Check on your neighbors, especially elderly or disabled persons.
- ◆ Make sure you have an adequate water supply in case service is shut off.
- ◆ Stay away from downed power lines.

**Earthquake:**

Prior to any earthquake, each resident should preplan and practice the steps they will take in the event of an earthquake. Manufactured home owners/residents need to know the physical location of piers/supports under their homes. During a severe earthquake, manufactured homes have been known to drop off their supports and these supports may come through the floor causing physical damage above. In order to avoid injury, residents must know the location of the supports and where safe areas are located within their manufactured homes.

Be sure your manufactured home is installed in accordance with the manufacturer's instructions and all applicable state regulations and requirements.

- ◆ Indoors: take cover under any sturdy piece of furniture or doorway or get up on a bed or couch that is against a wall.
- ◆ Stay away from windows or ceiling objects such as lighting fixtures.
- ◆ Do not light matches or candles.
- ◆ Do not turn on electrical equipment of any kind.
- ◆ Use only battery operated flashlights and radios.
- ◆ Outdoors: find an open area and remain there until the earthquake stops. Stay away from power poles and electrical lines, tall buildings, bridges, brick or block walls, underpasses, and trees.
- ◆ Listen to a self contained (battery operated) radio for emergency instructions.

### In Case of Fire:

- ◆ Immediately assess the problem (where, extent involved, to assist you in exiting away from the fire source).
- ◆ Know how to use a fire extinguisher.
- ◆ Get everyone out of the house **immediately**.
- ◆ **Without risk to any person**, get pets out of the house.
- ◆ Call 911 or the Fire Department, then call the park office (from a neighbors phone) and:
  1. Give your name, telephone number you are calling from, park address, space number where the fire is, and any helpful locational directions.
  2. Describe the type/nature of the fire (gas, wood, chemical, electrical).
  3. State that the fire is in a manufactured home and report any known injuries.
  4. Turn off the gas and electricity at the home(s) affected.
  5. Tell all residents near the fire source to stand ready with water hoses to wet down their homes or adjacent building(s) in case of traveling sparks.
  6. Make sure all occupants have left the affected home and immediately let the fire department personnel know if any disabled person(s) or anyone not accounted for and may still be in the residence.
  7. **Never go back into a burning home.**
  8. If smoky conditions are present, remember that smoke rises and stay as close to the floor as possible. Before exiting through a door, feel the bottom of the door with the palm of your hand. If it is **hot** find another way out. **Never open a door that is hot to the touch.**
  9. Should your clothing catch fire: **First drop...and roll. Never run.** If a rug or blanket is handy, roll yourself up in it until the fire is out.
  10. If trapped on an upper floor, hang something out of a window to signal rescuers.

### Floods:

- ◆ Flood *Watch* means that there is the possibility of flooding.
- ◆ Flood *Warning* means that flooding has begun or is imminent.



- ◆ Take your Family Disaster Supplies Kit with you.
- ◆ Lock your home before leaving.
- ◆ When you reach a safe place, call your pre-determined family contact person.

#### After Floods:

- ◆ Return home only after authorities say the danger of more flooding is over.
- ◆ Do not drink tap water unless it is declared safe. Boil water if unsure.
- ◆ If fresh food has come in contact with flood waters, throw it out.
- ◆ Do not turn on main electrical switch. First have the electrical system checked by a professional.
- ◆ A flood can cause emotional and physical stress. You need to look after yourself and your family as you focus on cleanup and repair.
- ◆ Rest often and eat well. Keep a realistic and manageable schedule. Make a list and do jobs one at a time.
- ◆ Contact the American Red Cross and get a copy of the book *Repairing Your Flooded Home*. The book will tell you how to safely return to your home and begin the recovery process.

**Tornado:** Although tornadoes are not a common occurrence in California, they have been reported.

- ◆ Pay close attention to weather reports. Know the difference between a watch when conditions are ripe for a severe weather event and a warning, when a severe weather event is occurring or is imminent.
- ◆ Plan where to go during severe weather - for instance, the community club house, or a relative's basement.
- ◆ When a tornado warning has been issued, **leave your manufactured home immediately**. Go to your pre-determined safe place or lie down in a low area with your hands covering the back of your head and neck.
- ◆ Be sure to keep a working transistor radio - with extra batteries handy.
- ◆ Keep your Family Disaster Supplies Kit near an exit door.

#### Evacuation:

Thermometer  
 Tongue blades (2)  
 Tube of petroleum jelly or other lubricant  
 Assorted sizes of safety pins  
 Cleansing agent/soap  
 Latex gloves (2 pairs)  
 Sunscreen  
 Aspirin  
 Syrup of Ipecac  
 Activated charcoal (use only if advised by Poison Control Center)

Government and Relief Agencies estimate that after a major disaster, it could take up to three days for relief workers to reach some areas. In such cases, a 72 hour disaster supply kit could mean the difference between life and death. In other emergencies, a 72 hour disaster supply kit means the difference between having a miserable experience or one that's like a pleasant family camp out. In the event of an evacuation, you will need to have items in an easy-to-carry container like a backpack or duffle bag.

### Family Disaster Supplies Kit

- ◆ 3-5 gallons of water (one gallon of water per person day)
- ◆ Method of water purification
- ◆ Food: ready-to-eat canned meats, fruits, and vegetables; canned juices, milk, soup; high energy foods – peanut butter, jelly, crackers, granola bars, trail mix; specialty foods for infants, elderly-persons or persons on special diets; comfort/stress foods – cookies, hard -candy, sweetened cereals, lollipop, instant coffee, tea bags; vitamins
- ◆ Matches in a waterproof container
- ◆ Second method of starting a fire
- ◆ Tent/shelter
- ◆ Wool-blend blankets or sleeping bags (1 per person)
- ◆ Emergency reflective blanket
- ◆ Lightweight stove and fuel
- ◆ Hand and body warm packs
- ◆ Rain poncho
- ◆ Light sources
- ◆ Flashlight, batteries, and extra batteries
- ◆ Candle
- ◆ Light sticks
- ◆ Tools (pliers, hammer, screw drivers, bolt cutters)
- ◆ Pocket/utility knife
- ◆ Shovel
- ◆ Hatchet or axe
- ◆ Sewing kit
- ◆ 50-foot nylon rope
- ◆ First aid kit and supplies
- ◆ Burn gel and dressings
- ◆ Bottle of potassium iodide tablets
- ◆ **Family Disaster Supplies Kit (continued)**
- ◆ Radio, batteries, and extra batteries

Oroville Police Department 2055 Lincoln Street, Oroville, CA 95966	(530) 538-2448
Oroville Fire Department 2055 Lincoln Street, Oroville, CA 95966	(530) 538-2487
Butte County Office of Emergency Management 25 County Center Drive, Suite 200, Oroville, CA 95965	(530) 538-7373
State-Federal Flood Operations Center	(800) 952-5530
Office of the State Fire Marshall	(916) 262-1870
Department of Water Resources Flood Forecasting	(916) 574-2612
Department of Housing and Community Development (HCD) Division of Codes and Standards Manufactured Housing Section	(916) 445-3338
HCD Northern Area Office 8911 Folsom Blvd., Sacramento (95826)	(916) 255-2501
HCD Southern Area Office 3737 Main Street, Suite, 400, Riverside, (92501)	(909) 782-4420
Governor's Office of Emergency Services <b>Mutual Aid Region III:</b> Encompasses the counties of Siskiyou, Modoc, Trinity, Shasta, Lassen, Tehama, Plumas, Glenn, <b>Butte</b> , Sierra, Colusa, Sutter, and Yuba	(916) 224-4835
<b>Mutual Aid Region IV:</b> Encompasses the counties of Nevada, Placer, Yolo, El Dorado, Sacramento, Amador, Calaveras, Alpine, San Joaquin, Stanislaus, Tuolumne	(916) 262-1772
Western Propane Gas Association 2131 Capitol Avenue, Suite 206 Sacramento, CA 95816	(916) 447-WPGA (9742)
American Red Cross Disaster Assistance Division Butte County Chapter	(916) 368-3130 (530) 891-0811 & (530) 891-0885

